



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

Steven L. Beshear
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May 14, 2013

TO: ALL MEDICAID PROVIDERS

FROM: LAWRENCE KISSNER, COMMISSIONER

RE: MEDICAID MANAGED CARE EDUCATIONAL FORUMS – **NEW DATE FOR THE FORUM IN MURRAY, KY**

Governor Beshear has directed the Cabinet for Health and Family Services (CHFS) to initiate enhanced educational efforts to improve the Medicaid managed care implementation system. At the Governor's request, CHFS will sponsor educational forums in each of the eight Medicaid regions. These forums are designed to allow medical providers, MCO representatives, and Department of Insurance (DOI) representatives to meet face-to-face to discuss concerns about proper billing, appeals processes and any specific regional issues related to Medicaid managed care. Additionally, these forums will encourage conversations about how to improve the overall system of health care delivery in Kentucky.

We encourage you and appropriate staff to participate in these free educational forums. More detailed information about location information, parking, and the schedule will be sent to you upon registration, and will also be available at www.chfs.ky.gov/dms. Please register at <http://www.surveymonkey.com/s/6FVP3QK>.

The free educational forums will be held at the dates and locations listed below. You may attend at any location.

Medicaid Region	Date	Location
Region 1	July 15 *NEW DATE*	Murray State University
Region 2	June 20	Pennyrile State Park
Region 3	June 24	University of Louisville
Region 4	June 26	Lindsay Wilson College
Region 5	May 30	University of Kentucky
Region 6	June 27	Northern Kentucky University
Region 7	May 7	Morehead State University
Region 8	May 8	Jenny Wiley State Park

Agenda

9:00AM – 11:30AM: Provider Information general session – Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.

Lunch - on your own

1:00PM – 3:30PM: MCO/Provider Billing session with all MCOs in your region. Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.

